

Membership Benefits

# Identity Protection Program

- Introduction
- Identity Theft Landscape
- OPEIU Identity Protect Program Benefits
- How to Enroll
- What Happens When I am a Victim of Identity Theft
- Questions and Answers

## Who Is InfoArmor?

• InfoArmor® provides industry-leading solutions for member identity protection and advanced threat intelligence to help organizations protect their most valuable assets. From enterprise to member, InfoArmor redefines how organizations combat an ever-changing cyber threat landscape.





### Common human circumstances



# The sharing of personal data is now a fact of life

- Work requires personal information
- Relationships built through machines
- Sharing more data in more ways every day



### No one is immune

























#### ID Theft vs. Fraud



















\$7
Identity
theft-as-a-service

8.4B

Connected devices worldwide

1/3

Phishing emails are opened

90%

Phishing emails carried malware

1/2

Identity theft originated in the workplace

40%

Annual increase in data breaches

\$1B

Extorted from Ransomware



**OPEIU Identity Theft Member Benefits** 



#### What to expect from our certified Customer Care and Resolution team:



A one-on-one relationship with a Privacy Advocate® that will manage your restoration case from start to finish, helping you save time, money and stress.

Full identity restoration, including investigating, confirming and resolving fraudulent activity including known, unknown and potentially complicated sources of identity theft.

Guidance, completion and copies of all forms including documentation, correspondence and letters, allowing you to rest easy knowing a professional is working on your behalf.

Contact, follow up and escalation of issues on your behalf with involved agencies and institutions so you can focus on more important things instead of being on hold.



This interactive, easy-to-read report not only summarizes what a deep Internet search uncovered, but also offers tangible value while InfoArmor monitors the underground economy.

Review your digital footprint across websites, social media and online directories with an easy to read snapshot of your exposed information online.

Monitor and take control of your online identity because we dig deeper than a typical search engine to help uncover items that the general public can't find.

Secure your personal information online through actionable tips contained in your personal Privacy Grade.

**Discover exposed family member information** so that you can better
protect your digital family tree from falling
into the wrong hands.



**InfoArmor internet surveillance** continuously monitors the underground economy to uncover compromised, sensitive information including:

- Malicious command & control networks
- Black market forums
- Known compromised machines & servers
- Phishing networks
- Exploited websites





To sign up, go to:

## www.opeiulDprotect.com



### Your Enrollment Information (Primary Account Holder)

First Name*	Middle Name		Last Name*	
Primary Address*		City*	State*	Zip*
Social Security Number* ?	Confirm Social Security Number	,	State	*
Date of Birth*  Month • Day • Year				
Alert Phone Number*		Mobile/SMS =		
Alert Email Address*		Confirm Alert Email Address*		
Alert Preference* ? Email				

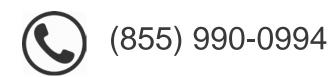
## **Account Login Information**

Your account username must be unique and be at least	t eight characters in length.		
Account Username*			
Password must be at least 8 Characters long and contain 1 uppercase character, 1 lowercase character, 1 special character, and a digit. Choose non-sequential Characters (not 1234 or abcd).			
Password*	Confirm Password*		
By checking this box I acknowledge that I have read and accepted the terms and conditions between myself and InfoArmor.			
Submit			



## Congratulations, Your Identity Is Protected with PrivacyArmor

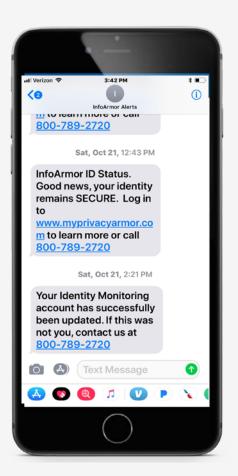
We take our responsibility to protect your privacy seriously and look forward to serving you. If you have any questions, please feel free to contact us at (855) 990-0994 or by email at clientservices@infoarmor.com. You will receive a welcome email shortly with further instructions or you can click the button below to login to your account. If any of the information listed below is incorrect, you can login to your account to update.





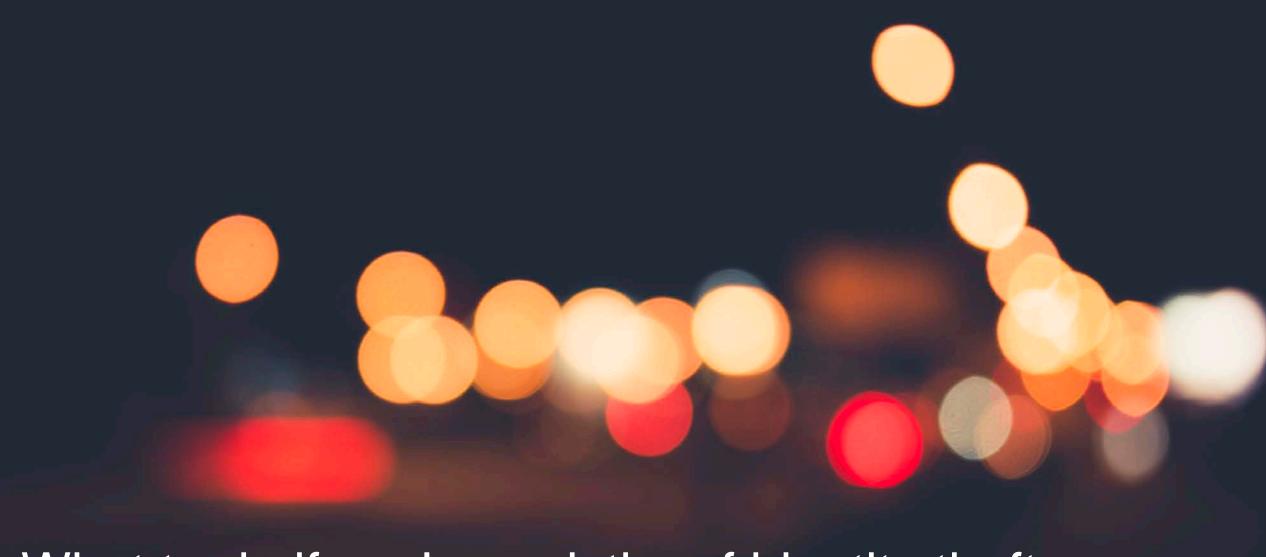






Timely text alerts





What to do if you're a victim of identity theft

#### What Happens if I Become a Victim of Identity Theft?

If you become a victim of identity theft, your union, OPEIU, has paid for you to receive all features for PrivacyArmor listed below. You will continue to receive Privacy Advocate Remediation, Digital Identity and Internet Surveillance in your service package.



#### Always Available 24/7

InfoArmor's strength is combining personalized customer care with innovative identity monitoring technology. When you contact InfoArmor with a question or concern, your call is handled by one of our specially trained and certified Privacy Advocates.



#### **Identity Monitoring**

We monitor identities to uncover identity fraud at its inception. With this feature more fraud is detected sooner, including unauthorized account access, fund transfers and password resets\*.



#### **WalletArmor**

This secure, online document repository makes lost wallet replacement quick and easy. Using state-of-the-art technology, we now include real-time card monitoring of the Underground Internet.



#### \$1,000,000 Identity Theft Insurance Policy

If you are a victim of fraud, we will reimburse your out of pocket costs to reinforce your financial secruity. \*\*



#### **Solicitation Reduction**

Guidance on how to limit exposure to fraud while reducing annoying calls, mail, and pre-approved credit offers.



#### **High Risk Transaction Alerts**

Receive alerts when someone has completed or attempted a transaction that required authentication questions to be answered.

## Questions



855-990-0994

(for questions about Identity Protection)



## Frontdesk@OPEIU.org

(for questions about eligibility and all of your OPEIU membership benefits)